

WHEATLAND FAMILY DENTAL
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Welcome to our practice! We strive to provide the best possible dental care for you and your family in a safe, comfortable environment. We look forward to preparing you and your family for a lifetime of healthy smiles—a significant effort on both our parts! This letter outlines some basic information about our office.

Attendance Policy

We realize your time is valuable and do our absolute best to stay on-time. Because we give each person the personalized and individual attention they need, we may not be able see you should you arrive after your designated appointment time. When you miss a scheduled appointment, you not only prevent yourself from receiving important dental care, but prevent us from helping another person during that time. When you schedule an appointment, you are asking us to reserve the time, doctors, staff, and equipment needed to treat you. **Late arrivals to scheduled appointments or skipping scheduled appointments without notifying our office 24 hours in advance may result in being dismissed from the practice. Two late arrivals or no-shows will result in dismissal of all family members from the practice.**

Scheduling and Financial Policy

We reserve the right to collect a deposit for complex procedures. This will be applied to the patient's co-pay at the time of service. If you are unable to make it to your scheduled appointment time, please give 24 hours notice. If you do not come to the scheduled appointment Wheatland Family Dental reserves the right to keep the deposit as a cancellation fee.

Consent for Dental Treatment for Children

Prior to providing dental treatment for your child, we need to obtain your permission. Who can give permission? The child's parent can. If your child is in a foster care program or some other situation, we will need you to bring documentation of your ability to give consent for treatment. **We require the consenting adult to remain on the premises during treatment unless prior arrangements have been made with our office.**

If your child has been referred to us for treatment under sedation or general anesthesia, we will provide you with that information as needed. We may require that your child have a health history and physical examination performed by a physician prior to scheduling.

It's my child's first dental exam, what should I tell them?

Children's behavior stems from prior experiences. Children are NOT naturally afraid of doctors and dentists. Many parents and family members who have helpful intentions may create unnecessary anxiety prior to dental appointments. Things like, "you had better hold still or it will hurt", or "you had better behave or they will give you a shot" are NOT helpful or beneficial for a child to hear prior to an appointment. Help us make this a positive experience for them! It begins with you!

Please sign and date below acknowledging your understanding of the above policies and return to our office.

I have read and understand the attendance and consent policies. A consenting adult must remain on the premises during dental treatment. Two late arrivals or no-shows will result in dismissal of all family members from the practice.

Signature of Patient (Parent/Guardian if under 18)

Date

Print Patient's Name